

Are you concerned about someone who is isolating at home?

If they do not have friends or family nearby, One Northern Devon has a network of volunteers who can help with:



Shopping collection and delivery



Prescription collection and delivery



Phone calls for emotional support

(Please note: other support requests are being collated but are not currently part of the offer)

To access a local volunteer you can email ndht.supportathome@nhs.net or you can go directly to local co-ordinators (contact details below) who are organised by geographical area.

PLEASE NOTE: this is not an emergency service and the local co-ordinators are only available **9am to 5pm, Monday to Friday** (and not on bank holidays). However, you can email your request outside of these hours and it will be picked up on the next working day.

Below are the contact details for accessing volunteer support directly:

Do you cover the whole of Northern Devon?

OND System Support Co-ordinator for Covid-19	Lindsay Hemming	07785 931585	ndht.supportathome@nhs.net
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Do you cover Torridge or North Devon Districts?

NDC Support Line	01271 388280	https://my.northdevon.gov.uk/service/Request_for_assistance	
TDC Support Line	01237 428888	covid19@torridge.gov.uk	

Do you operate at community level?

One Ilfracombe	Charmain Lovett	N/A	info@oneilfracombe.co.uk
One Bideford	Lara Eley	01237 420130	covid19support@ttvs.org.uk
One Barnstaple	Ella McCann	N/A	admin@barnstapletowncouncil.gov.uk
Torrington Town Council	N/A	01805 626135	admin@great-torringtontowncouncil.gov.uk
One South Molton	Cassandra Chan	N/A	info@southmoltontowncouncil.co.uk
Braunton Community Network	Tracey Lovell	N/A	info@brauntoncommunity.org
Holsworthy Covid-19 Mutual Aid	N/A	07340 633055	mutualaidholsworthy@protonmail.com
Torrington 100 parishes	Cathy Richards	N/A	catherine@ttvs.org.uk
Holsworthy parishes	Bridget Cordoroy	N/A	bridget@ttvs.org.uk
All other parishes	Gail Mistlin	N/A	gail@ndvs.org.uk

If you have a concern that someone may have social care needs you can contact Care Direct on 0345 155 1007 or email csc.caredirect@devon.gov.uk.